

Terms & Conditions

MALFUNCTIONING EQUIPMENT - Tavolo Rental guarantees delivery of properly working equipment. In the unlikely event failure of equipment occurs, becomes unsafe, or unusable, customer must contact Tavolo Rental immediately to make us aware of the defects. Tavolo Rental shall provide a similar working piece of equipment once available pending inventory. Tavolo Rental will not be responsible for any damages caused by malfunctioning equipment.

HOLD HARNESS - Customer shall take full responsibility and assume all risk of any damages caused by loading/unloading, delivery, or setup of equipment or rental items provided by Tavolo Rental.

POSSESSION - Upon delivery/setup of agreed upon rental items, customer relinquishes right to cancel any portion of invoice. The agreed pick up time/date/location can only be changed in writing along with any rental extensions. Charges may apply to final invoice once adjustments have been confirmed.

At the time of possession, customer holds the right of inspection to the piece of equipment to ensure suitable to their needs. Tavolo Rental will assume inspection has been completed once customer has taken possession of rental items.

WARRANTIES - THERE ARE NO WARRANTIES OF MERCHANTABILITY OR FITNESS, EITHER EXPRESSED OR IMPLIED. There is no warranty that the equipment is suited for customer's intended use, or that it is free of defects.

MAINTENANCE AND CARE AND INSPECTION - Tavolo Rental shall have the right at any time to enter the premises where the equipment is being used or is thought to be located without becoming liable for trespass or fraud and shall be given free access thereto for the purpose of inspection or service of such equipment.

SUBRENTING - Customer may not subrent any piece of equipment or rental item provide by Tavolo Rental with knowledge of ownership of Tavolo Rental. This must be agreed upon in writing and managed by overseen by Tavolo Rental Management.

MISUSE OF EQUIPMENT/HANDLING OF EQUIPMENT - All rental equipment shall be handled, lifted, and placed in a reasonable manner. All damages caused by customer with lack of proper use will be charged as replacement costs of equipment. This is true with dragging tables.

DIRTY, DAMAGED OR LOST EQUIPMENT - Customer agrees to pay for any damage to or loss of the goods, as an insurer, regardless of cause, while the goods are out of the possession of Tavolo Rental, reasonable wear and tear excepted. Customer also agrees to pay a cleaning charge for food service equipment returned dirty. Rental charges cannot be applied against the purchase or cost of repair of damaged or lost goods. This remains true with candle wax, food/beverage damage, etc.

Equipment damaged beyond repair will be charged for at its Replacement Market Value. The cost of repairs will be borne by the customer, whether performed by Tavolo Rentals.

TIME AND CHARGES - Tavolo Rental will charge for the time rental items out of possession of Tavolo Rental. If the agreed upon timing on the customer invoice changes without formal notice, Tavolo Rental holds the right to collect an "overtime charge" of a minimum of \$150 plus tax per invoice.

AGING ACCOUNTS - Tavolo Rental holds the right to incur a 3% per month charge on any unpaid balance over 30 days.

DEPOSIT AND FINAL PAYMENT - To ensure rental items/equipment are properly reserved a 25% total deposit is due. This deposit is considered NON-REFUNDABLE with no consideration to reasoning of cancellation. Final payment must be received 48 hours prior to delivery/setup of any rental items/equipment.